


<b>Manufacturer/Supplier :</b>  Herth+Buss Fahrzeugteile GmbH & Co.KG D-63150 Heusenstamm • Dieselstr. 2-4 D-63150 Heusenstamm • PF 13 52 Tel.: (0 61 04) 608-250 • Fax (0 61 04) 6 50 75				<b>Warranty Claim No.</b> <input type="text"/>			
<b>Address of customer / garage:</b>				<b>Dealer:</b>			
<input type="text"/>				<input type="text"/>			
<b>Customer no.:</b> <input type="text"/>		<b>Receipt/ del. note no.:</b> <input type="text"/>		<b>Customer no.:</b> <input type="text"/>		<b>Receipt/ del. note no.:</b> <input type="text"/>	
<b>Re / submitted by branch:</b> <input type="text"/>		<b>Own claim no.:</b> <input type="text"/>		<b>Dealt with by:</b> <input type="text"/>			
<b>Manufacturer's art. no.:</b> <input type="text"/>		<b>Description:</b> <input type="text"/>		<b>Dealer's art. no.:</b> <input type="text"/>			
<b>Miscellaneous:</b> <input type="text"/>							
<b>Vehicle manufacturer and type:</b> <input type="text"/>			<b>Vehicle key no.:</b> <input type="text"/>			<b>Chassis no.:</b> <input type="text"/>	
<b>Engine type:</b> <input type="text"/>	<b>Engine no.:</b> <input type="text"/>	<b>Cubic capacity:</b> <input type="text"/>	<b>h.p. / kW:</b> <input type="text"/>	<b>Petrol</b> <input type="checkbox"/>	<b>Diesel</b> <input type="checkbox"/>	<b>Manual</b> <input type="checkbox"/>	<b>Automatic</b> <input type="checkbox"/>
<b>Registration date:</b> <input type="text"/>	<b>Installed on:</b> <input type="text"/>	<b>With mileage:</b> <input type="text"/>	<b>Removed on:</b> <input type="text"/>			<b>With mileage:</b> <input type="text"/>	
<b>Reason for complaint / precise description of the complaint:</b> <input type="text"/>							
<b>Fault occurs:</b> <input type="checkbox"/> in the warm state <input type="checkbox"/> in the cold state <input type="checkbox"/> with humidity <input type="checkbox"/> other							
<input type="checkbox"/> Receipt(s) for installation/removal costs (extra charges) to the amount of € <input type="text"/> + VTA is/are enclosed in the original  Late submission of receipts for extra costs cannot be accepted <input type="checkbox"/> Prior replacement has been made.				The completeness and accuracy of the details are confirmed: <input type="text"/> <input type="text"/> Date Signature			
If complaint acknowledged, the following action is desired: <input type="checkbox"/> Credit note <input type="checkbox"/> Free replacement				If complaint rejected, the following action is desired: <input type="checkbox"/> Component returned to customer <input type="checkbox"/> Scrapped			
<b>Important processing instructions:</b> All evidence (delivery note/invoice) of the acquisition of the item of complaint by the end customer and of the garage's acquisition from the wholesaler's should be attached to the fully completed form. <ul style="list-style-type: none"> <li>• Please ensure that erroneous or incorrect statements and the resulting queries do not cause any unnecessary costs and time delays.</li> <li>• A separate, complete claim form must be filled out for each component of complaint.</li> <li>• Extra charges should be clearly itemised.</li> </ul>							
<b>Only a fully completed claim form can be processed quickly!</b>							